

Stockholm 2024-08-21

Grand Hôtel is a classic landmark located in the heart of central Stockholm. As one of Scandinavia's leading five-star deluxe hotels, Grand Hôtel combines a rich history with continuous development and refinement. The hotel currently has 279 rooms, 70 of which are suites. The most spectacular is the Princess Lilian Suite, spanning a total of 330 square meters. Additionally, there are six restaurants: Verandan, Terrassen, and the Cadier Bar, as well as Mathias Dahlgren's restaurants, a first-class spa, and 23 conference and banquet rooms. The facilities can accommodate from two to over 1,000 people, where the historic Vinterträdgården, Spegelsalen, and Bolinderska Palatset are complemented by new, modern spaces. Behind the scenes, we proudly boast a florist department, our own upholstery workshop, a butcher's shop, a cold kitchen, a patisserie, and various à la carte kitchens, as well as a wine cellar and Room Service. Grand Hôtel is a place where the staff make a difference, and together we create memorable experiences for our guests with passion and pride. Grand Hôtel is a wholly-owned subsidiary of Investor AB and the only hotel in Sweden that is part of Leading Hotels of the World. Grand Hôtel is one of the few selected companies in Sweden that holds the Royal Warrant, and it is the only hotel in Sweden that is a member of The Leading Hotels of the World. Grand Hôtel is a wholly-owned subsidiary of Investor AB. We warmly welcome you here.

Delicia has been employed at AB Nya Grand Hôtel 556028-5941 as a Senior Supervisor in our Housekeeping department between 2022-03-07 until 2024-08-12.

In the role of Senior Supervisor Delicia has been responsible for the daily operation of the department of 50-80 employees, depending on season, with responsibilities as,

Room inspection and ensuring quality according to ours and Leading Hotels of the World's standards, distribute everyone's work within the department, planning and follow-up deep cleaning, ensuring smooth and clear internal communication, recruitment, introduction and training of new employees.

Delicia has been a star, always with the right attitude and has humbly brought the entire team along with her. She has developed herself as a leader, as well as the whole team during this time. Delicia is a highly loyal employee whom we would gladly rehire if the right opportunity and position arise. I can give my warmest recommendations for Delicia.

I wish Delicia the best of luck in the future

Kind regards,

A handwritten signature in black ink, appearing to read 'Jessica Karlsson', written in a cursive style.

Jessica Karlsson

Hotel Manager

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