

Delicia Salén

8/24/2022



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Birthdate: 1996-11-20

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Website (in Swedish): <https://thisisdelicia.online>

EDUCATION

EBS | European Bartender School (Stockholm, Sweden)

Graduated January, 2022

International bartender course and Mixology course

TEC | Travel Education Center (Stockholm, Sweden)

Graduated December, 2021

University (Management within hospitality)

Linköpings Universitet (Linköping, Sweden)

September 2017 – June 2020

University (Engineering in Energy and Environmental Management)

University of Massachusetts Boston (Boston, USA)

September, 2016 – May, 2017

University (Biology major)

Enskilda Gymnasiet (Stockholm, Sweden)

Graduated June, 2015

High School (Natural Science program)

Carlssons Skola (Stockholm, Sweden)

Graduated June, 2012

Grades K-9

EXPERIENCE

Housekeeping Senior Supervisor | [Grand Hotel Stockholm](#)

Mars, 2022 – now

A helping hand to the housekeeping manager with responsibilities like scheduling, overseeing staff, inspecting, handling special requests from guests/groups, ensuring quality, planning maintenance and other projects.

Receptionist | [Nobis Hotel Stockholm](#)

December, 2021 – now

Part time job in the reception at this 5 star hotel, check-in & -out, answering phone calls from rooms and from outside the hotel, answering emails and online reviews, overall making sure guests are satisfied, etc.

Intern | [Nobis Hotel Stockholm](#)

October, 2021 – December, 2021

9 week internship where I mostly worked at the Front Desk but otherwise was involved in management, where I acted as assisting Front of House Manager and completed a few of my own projects.

Receptionist | [Radisson Collection Strand Hotel](#)

June, 2021 – now

Part time job in the reception, check-in & -out, answering phone calls from rooms and from outside the hotel, answering emails and online reviews, overall making sure guests are satisfied, etc.

Receptionist | [Radisson Blu Royal Viking Hotel](#)

June, 2021 – September, 2021

Part time job in the reception, check-in & -out, answering phone calls from rooms and from outside the hotel, answering emails and online reviews, overall making sure guests are satisfied, etc.

Intern | [Radisson Blu Royal Viking Hotel](#)

April, 2021 – June, 2021

8 week internship where I mostly worked at the Front Desk, but also got the opportunity to try working in housekeeping, breakfast and conference.

“Instaworker” | [Academic Work](#)

May, 2020 – June, 2021

Part of the pool of people available for short recruitments. I worked for Arriva, Fürst Scandinavian Research, FinixAB and catered/bartended for a party at Zensum.

Receptionist | [Linköping Squashcenter](#)

January, 2019 – April, 2019

Regular receptionist job, taking care of bookings, check-ins and payments.

Dancer & Scenographer | [Holgerspexet](#)

March, 2018 - now

Dancer, extra actress, choreographer and scenography work in the musical group Holgerspexet

MASSPIRG | [UMass Boston](#)

January - May, 2017 (Boston, USA)

Part of the initiative of 100% renewable energy in Massachusetts

Deans List | [UMass Boston](#)

December, 2016 – May, 2017 (Boston, USA)

On the Deans list at the university for outstanding grades

Sports Attendant | [Star Clippers](#)

February - August, 2016 (Caribbean & Mediterranean)

Work as Sports Attendant on the cruise ship “Star Clipper”

Veterinary internship | [Oyster Worldwide](#)

November - December, 2015 (Sidbury, South Africa)

Veterinary internship and voluntary conservational work at Kwantu Private Game Reserve

Voluntary work camp | [ARCC, Adventures Cross Country](#)

June - July, 2015 (San Francisco, USA)

Voluntary work with homeless people and nature in San Francisco and Yosemite National park

PR Committee | [Enskilda Gymnasiet](#)

October 2014 – April 2015 (Stockholm, Sweden)

In charge of social media in the PR committee at my high school

Exploration camp | [YALE](#)

July-August, 2014 (Connecticut, USA)

Coursework including forensic science, marine biology, dance courses

Language studies | [IS](#)

June, 2014 (Aix en Provence, France)

French studies (high school level 5)

Summer school | **Aiglon College**
August, 2013 (Villars-sur-Ollon, Switzerland)
French studies and various camp activities

Wilderness camp including community service | **Sanborn Western camps**
July, 2012 (Colorado, USA)
Various camp activities including rockclimbing, horsebackriding, archery

Teacher's assistant at elementary school | **Fredrikshovs Slottsskola**
May, 2011 (Stockholm, Sweden)
Assistant to head teacher, grades 1-3

SKILLS

Language skills: Fluent in Swedish and English, Basic French

Personality: Social, positive attitude, creative, organized, quick learner, gracefulness, high integrity, empathic, service-minded

CERTIFICATES

Certification in STCW 95 (Basic safety training certificate)
Crowd & Crisis management
RYA Powerboat certificate level 2
Certificate of Recognition from Oyster Veterinary Internship
Certificate of Completion in Crime Scene Investigation from EXPLO at Yale
Inshore diploma (navigation, seamanship, safety, Swe: "Förarbevis")

REFERENCES

Sara Ståhl, Front of House Manager at Nobis Hotel Stockholm:
070 272 08 50
sara.stahl@nobishotel.com

Gina Gezelius Guerra, Front Office Manager at Radisson Collection Strand Hotel:
072 048 25 63
Gina.gezelius.guerra@radissoncollection.com

Kim Rodrigues, Service Manager at Radisson Blu Royal Viking:
076 153 63 23
kim.rodrigues@radissonblu.com

Johan Thunqvist, owner of Linköpings Squashcenter:
070 982 84 14
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Peter Kissner, Cruise Director for Star Clippers:
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